



"T ascolto"-Lo sportello del cittadino is a Citizen's Information Desk.

Here you will find a welcoming and well-equipped place where all the services are offered for **free** and **to all citizens**.

Here you can get information about the following services:

- Support measures both ordinary and Covid-19 emergency related
- Documents and Certificates
- Transportation
- School and Pre-school
- Healthcare services
- Social service and personal support
- Waste management
- Rights and duties of the consumer



## Here you will find SUPPORT



Do you need information but you don't know who to ask?

Do Digital Services and Forms drive you crazy?



Do you struggle to communicate with Organisations?

Do you have difficulty communicating in Italian?

### We offer:

- Research support for information about services and documents
- Assistance with translations and filling out forms
- Support with Public Administration Digital Services
- Mediation in communicating with organization and authorities



## Here you will find an INTERNET POINT



Do you need to use a Computer with Internet connection?

### We offer:

- A computer with Internet access



## Here you will find a LISTENING POINT:

Would you like to talk with someone?

### We offer:

- Reception and empathic listening
- Counseling and psychological support

*In order to ensure your privacy the psychological support services are provided after closing hours by making an appointment.*

# ABOUT US

Cittadinanzattiva is an organization, founded in 1978, which promotes the activism of citizens for the protection of rights, the care of common goods, and support for people at a disadvantage.

The objective is the empowerment of the citizens in order to make them promoters of their own rights and open a dialogue with the institution in a more conscious way.



[www.cittadinanzattivamolise.it](http://www.cittadinanzattivamolise.it)

#### Thanks to the project's partners:

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## CONTACT US

@ sportello.cittadinanzattivacb@gmail.com

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## BOOK NOW

To access the services, you can make an appointment by phone or email.

## VISIT US

**Wednesday 9:00-12:00**

at Via Cavour n°5 - Campobasso

**Saturday 15:00-18:00**

at Via Cirese s.n.c Campobasso – Terzo Spazio

## IF YOU CANNOT REACH US

**Call us Monday 9:00-13:00**

## FOLLOW US

 @tascolto.sportello.cb  @Tascolto.cb

*In accordance to current rules on COVID-19 the access of "T ascolto" spaces will be allowed after temperature measurement, sanitization of hands and personal protective gear.*

WE WILL LISTEN TO ALL YOUR QUESTIONS



TOGETHER WE WILL FIND THE ANSWER